

Summary of the Denis Hurley Centre 2017

The DHC's main areas of work were Nkosinathi, Usizo-Lwethu Clinic and Livelihoods (now re-named Economic Empowerment).

Nkosinathi is dedicated to welfare for the homeless and comprises:

- providing nutritious food, regular access to ablutions and laundry service
- opportunity to speak to a counsellor or social worker, family reunification
- education on addiction, and preparation for attending drugs rehabilitation

In 2017, we operated on 262 days (5 days a week) and served 40,839 breakfasts (up 3%) and 46,279 freshly-cooked lunches (up 7%), an average of 333 meals per day. 7,638 showers were provided for men (up 65%) and 4,245 showers for women (up 33%). About 1 in 3 of those who have breakfast take a shower. Second-hand clothes were distributed to 1,596 people (up 182%).

At the beginning of the year the Project Co-ordinator was Khulekile Mdiniso; from mid-year the Project Co-ordinator has been Sr Cathy Murrugan HF. She is assisted by a team of cooks and volunteer social work interns/ auxiliaries, and hundreds of volunteers. In total volunteers provided 2,149 sessions of work (one quarter by homeless people). At R20 per hour, this would be equivalent to R129,000 of labour.

Usizo Lwethu, the DHC Clinic operates in four different ways:

- primary healthcare to refugees and the urban poor at the Afrisun Clinic in the DHC
- outreach healthcare from a bakkie to homeless people around Durban
- outreach healthcare from a converted container in the grounds of Dalton Beer Hall (since July)
- provision of a pre-school for 16 children at Dalton.

19,765 consultations were provided at the Afrisun Clinic (down 7% on 2016). Of these 43% were to refugees/ foreign nationals (which remains consistent). 27% were to patients aged under 21 (including 14% aged below 5). 3 women were seen for every 2 men.

There were 9,823 outreach consultations (on the streets and at Dalton) – up 65% on the previous year (and up 150% since 2015!). 3 men were seen for every 2 women. The patients are predominately adults yet 6% were aged under 16. At 14%, the proportion of refugees in outreach is still low but has doubled since 2015. 38% of outreach patients showed signs of addiction to whoonga – seemingly down from 61% in 2016 but this might reflect an inconsistency in data.

Voluntary Counselling and Testing for HIV (VCTs) were given to 2,724 people (slightly more men than women). Reactivity rates were marginally up on 2016 and remain significantly higher for women (30.2% of those tested are HIV+) than for men (20.9%). (HIV tests continue to be provided from Government sources). For reasons of limited capacity we do not initiate or dispense ARV therapy but instead refer (or accompany) HIV+ patients to Government clinics. We do provide a Daily Observed Treatment Service (DOTS) for some homeless people. The DHC since October has been hosting a separate NGO which provides efficient ARV distribution to about 700 people per month.

In total, the clinic saw 29,651 patients in 2017 (up 6% on 2016) or 129 for each of the 247 consulting days of the clinic. Of these about 31.1% were refugees and about 37% estimated to be homeless. All staffing costs are covered by the DHC. For the first time in 2017 we received medicines from Government and other source – approximately R330,000 worth of medicines from the eThekweni Department of Health and R20,000 of medicines from Aspen Pharmaceuticals. In addition, we purchased R249,000 of medicines.

At the beginning of the year the Project Co-ordinator was MaryAnn Carpenter SRN who, after three years in post, was replaced in October by Ruth Birtwhistle SRN. She is supported by a fully paid team comprising two more nurses, five community health workers, a social worker, pre-school teacher and a driver. In addition, there is regular and irregular volunteering by SA and overseas doctors.

Livelihoods aims to provide appropriate Economic Empowerment to members of our key constituency groups: homeless people, refugees, unemployed youth in the city. As well as personal skills training, we have also piloted in 2017 programmes in car washing, street cleaning (with UIPCo), car park management (with St Joseph's Church), street sales of snacks, and newspaper sales. This last project, **PaperMoney**, is the result of a collaboration with Urban Lime Property and Independent Newspapers. Up to 20 street beggars have tried the project and about 5 are currently active. About R60,000 of sales have been made. In addition, we provide access to a staffed and fully enabled computer room. The Sewing Project is now an associate of the DHC under the name Thusa Batho; we are grateful to the Juma Masjid Trust for the free use of an excellent studio space. At the beginning of the year the Project Co-ordinator was Sr Cathy Murrugan HF; the project is now run by Stuart Talbot who set up the PaperMoney project.

Although not a part of the DHC Trust, **Refugee Pastoral Care** is also part of the Archdiocese of Durban and operates out of the centre. In 2017, they provided some form of assistance to 4,326 documented and un-documented refugees. Included among this were school fees and uniforms for 536 children, 186 people attending language classes in English and IsiZulu and 1,312 new arrivals being welcomed and assisted with documentation etc.

A number of **events** were carried out at the DHC during the year, usually in partnership with other organisations. Some of the key ones were:

- Opening of 1st floor Hurley Exhibition sponsored by Local History Museums Department
- Free testing /dispensing of spectacles by a visiting Danish optician (400 pairs in 3 days)
- Monthly drop-in legal advice clinics by Legal Resources Centre
- Junior and Senior Catholic Schools Choir Concerts
- Evening/ night spent with homeless people in Cathedral Mall showing we 'Dare2Share'
- Opening of 3rd floor garden terrace dedicated to Mgr Paul Nadal
- Fundraising event for DHC hosted by Pieter-Dirk Uys / Evita Bezuidenhout
- Street Store distribution of second-hand clothes, haircuts and manicures to 1,060 people
- Testing for breast cancer by CANSA
- Interfaith 'iftaar' fast-breaking during Ramadan
- Development and hosting of play about migrant women 'The Last Country'
- Ecumenical commemoration of the 500th anniversary of the Lutheran Reformation
- Attendance at 'National Conversation on Homelessness' organised in Pretoria
- Hosting pilgrims attending SACBC Mini World Youth Day in Durban Exhibition Centre
- Meal of Reconciliation with 450 different citizens of Durban sharing food and music
- Pop-up concerts with Durban Gospel Choir, UKZN Big Band and others

The Denis Hurley Centre administration consists of a Director (Raymond Perrier), Finance Manager (Errold Victor) and part-time Administrator (Leanne Banks). The building is run by a Manager (Jean-Marie Ntamubano) assisted by a Caretaker and assistant plus volunteer reception staff. The Management Committee of the DHC (comprising Project Co-ordinators and key managers) meets once a month; the Trustees of the DHC Trust (under the Chairmanship of Paddy Kearney) meet once every two months.

In 2017, total **funds raised** were R4.63M, a 7% increase over 2016. The 2018 budget is set at R5M, (+8%) which thus requires us to raise almost R14,000 per day. We benefit from a wide range of donors. In 2017, we received 15% of our funds from overseas and 85% from SA. Of this, 21% came from individuals (including the Centenary Club), 18% from grant-making trusts, 17% from renting out space in the DHC, 12% from corporates, 7% from faith-based organisations, 7% interest and 3% fundraising events. The Clinic is our single largest area of spend swallowing up 40% of what we raise, but spend on areas like Economic Empowerment is growing. We are fortunate that the cash spend on Nkosinathi is minimised by the huge amount of volunteering and donations of food. Overall, salaries were our single largest cost: they accounted for 54%—though with 21 full-time-equivalent staff that is still a very modest average salary of only R8,600 per person per month. After this medicines, utilities, IT, cleaning and repairs were the largest areas of spend. Audited Financial Statements are available on our website; the 2017 audited statement should be posted by mid-2018.